MYRTLE TRACE HOMEOWNERS ASSOCIATION 'WHAT TO DO' WHEN YOU RECEIVE A GATES BROKEN CALL

6/16/2011

- 1) Get caller's name & address.
- 2) Ask "Is it the "OUT-BOUND" or "IN-BOUND" Gate?"
- 3) Ask "What is the Gate Doing or Not Doing?"
- 4) Thank the caller and head for the Gates.
- 5) Upon arriving at the Gates, confirm the problem as best you can.
- 6) PROBLEM WITH THE "IN-BOUND" GATE
 - a. Remove the wing-nut & fold down the orange inbound "GATE CLOSED" sign mounted on the "Private Entrance" sign.
 - b. Close the Old Steel Gate.
 - c. If the Gate Arm is broken, install a new Gate Arm, which are stored @ the Hardee maintenance shop in the open garage bay. During working hours Monday – Friday call Al Hardee to install gate arm. Tools necessary are stored inside the <u>"OUT BOUND"</u> gate tower.
 - d. If it seems to be a mechanical or electronic problem call "Carolina Time Gate Contractor" General Manager Nick Danikas's cell phone. If there is no answer, leave a message on his voice mail. Now call the Carolina Time office and leave a message.
 - e. If possible, get the problem gate in the down position by using switches on the inside of the gate tower.
 - f. Turn the Power off to the Broken Gate.

7) PROBLEM WITH THE "OUT BOUND" GATE

- a. <u>IF THE GATE ARM IS BROKEN</u>, LEAVE THE OLD & NEW OUT-BOUND GATES OPEN (Estimated repair time 1 hour)
- b. Install a new Gate Arm, which are stored @ the Hardee maintenance shop in the open garage bay. During working hours Monday Friday call Al Hardee to install gate arm. Tools necessary are stored inside the <u>"OUT BOUND"</u> gate tower.
- c. <u>IF THE GATE ARM IS NOT BROKEN</u>, and it seems to be a mechanical or electronic problem, call "Carolina Time Gate Contractor" General Manager Nick Danikas's cell phone. If there is no answer, leave a message on his voice mail. Now call the Carolina Time office and leave a message.
- d. Close the Old Steel Gate.
- e. If possible, get the gate in the down position by using switches on the inside of the gate tower.
- f. Turn the Power off to the Broken Gate.
- g. Remove the wing-nut & fold down the orange inbound "GATE CLOSED" on the signs at Burning Ridge Road, Timberline Drive and Cedar Ridge Lane.

CALL "FIRE STATION 23" BUILDING:843-915-7084 CELL:843-241-2678 TO INFORM THEM THAT THE GATES ON MYRTLE TRACE DRIVE ARE CLOSED FOR REPAIR

CALL CHAIR OF PROPERTY COMMITTEE & A MEMBER OF THE BOARD AND ASK THAT PERSON TO INFORM THE REST OF THE BOARD THAT A GATE IS CLOSED.

OPENING GATES AFTER REPAIR

- (2) Turn power back on.
- (3) Test Gate
- (4) Open the Old Steel Gate
- (5) Fold "GATE CLOSED" signs back up.

CALL "FIRE STATION 23" BUILDING:843-915-7084 CELL:843-241-2678 TO INFORM THEM THAT THE GATES ON MYRTLE TRACE DRIVE ARE BACK OPEN.

CALL CHAIR OF PROPERTY COMMITTEE & A MEMBER OF THE BOARD AND ASK THAT PERSON TO INFORM THE REST OF THE BOARD THAT THE GATE HAS BEEN REPAIRED AND IS OPEN.

TELEPHONE NUMBERS

Dave Smyth, Gatekeeper	
Joe Johns	
AI Robertson	(843) 347-4122 (Home)
Jim Wilkison	
Lyle Kershner, Property Comm. Chair	(843) 997-9558 (Cell)
Al Hardee, Myrtle Trace Maintenance	(843) 421-0032 (Cell)
-	(843) 347-5162 (Office)
Carolina Time Gate Contractor	
Nick Danikas, General Manager	
	(843) 448-7200 (Office)
<u>Myrtle Trace Homeowners Association Board Members (2011-12)</u>	
Cathy McElroy, President	
Peter Bevan, V.P.	
David Atkins	
Judy Beam	
Sally Herstine	(843) 347-5360 (Home)
<u>"FIRE STATION 23"</u>	
	CELL:843-241-2678